

CUSTOMER INFORMATION

☐ New Customer ☐ Existing Customer _____
Customer No. / Account No. / Service No.

Company/Office/Applicant's Name: _____

NEW CUSTOMERS

Date of Birth: DD MM YY YY ☐ Male ☐ Female

PERMANENT ADDRESS Nationality: _____ Title: _____

House/Building Name: _____

Road: _____

District: _____ Block No: _____

Atoll, Island: _____

Email Address: _____
Login credentials (extension passwords) will be sent to this email address once provisioned.

Contact Name: _____

Identity Document

☐ National ID Card (for Maldivians) ☐ Work Permit

☐ Registration Certificate ☐ Passport

ID No.

TIN No.

Account No. / Service No. to be billed on _____

CURRENT ADDRESS (if different from Permanent Address)

House/Building Name: _____

Road: _____

District: _____ Block No: _____

Atoll, Island: _____

Contact No's: _____

SERVICE PACKAGES

	Packages	^{(4)*} Starter Lite	Basic	Plus	Pro
Features	Setup (ޖެޔް)	2,000	2,000	3,000	5,000
	Monthly (ޖެޔް)	2,000	1,500	3,200	4,000
	Concurrent Device License	100	100	500	800
	PMS Module	✗	Optional	Optional	✓
	Payment Module	✗	✓	✓	✓
	Advance QoS Module	✓	✓	✓	✓
	Event Manager Module	Optional	Optional	✓	✓
	Captive Portal	✓	✓	✓	✓
	Concurrent Device Add-on	^{(5)*} ✓	✓	✓	✓
Add-on ^{(1)*}	Concurrent 50 Device (ޖެޔް)	188 / month			
	Concurrent 100 Device (ޖެޔް)	299 / month			
	Concurrent 500 Device (ޖެޔް)	✗	1,199 / month		
	Event Manager (ޖެޔް)	400 / month			
	WAAS (ޖެޔް)	✗	999 / month		
Accessories ^{(2)*}	Advanced WAAS (ޖެޔް)	✗	4,850 / month		
	Gateway	^{(6)*} Inclusive			
	Concurrent Devices 800 <	✗	999 / month		
	^{(3)*} Concurrent Devices 801 >	✗	3,800 / month		
	Printer	699 / month			

^{(1)*} Will be added to monthly rental.

^{(2)*} 12 Months Installment (Early Termination applies: Customer to pay remaining amount of the device price)

^{(3)*} Up to 7K. Please contact Dhiraagu sales team for concurrent devices exceeding 7K.

^{(4)*} Package is with 12 Months contract and Early Termination fee applies

Maximum concurrent Devices support is 500

Package change is not applicable

^{(5)*} Starter Lite Package includes a base of 100 device licenses, expandable up to 500 total with 50 or 100 device add-on increments.

^{(6)*} Gateway inclusive within the package.

Note: Internet service and respective charges are not included in the price

SERVICE REQUESTED

Package Options

Please specify your desired package.

	Activation Fee (MVR)	Monthly Fee (MVR)	Please Tick
Starter Lite - Concurrent 100 Devices	2,000/-	2,000/-	
Basic - Concurrent 100 Devices	2,000/-	1,500/-	
Plus - Concurrent 500 Devices	3,000/-	3,200/-	
Pro - Concurrent 800 Devices	5,000/-	4,000/-	

* Change not available for Starter Lite Package

Concurrent Device above 7K to contact Sales.
Rates indicated are subject to GST 8%☐ Add to Organization

** Not available for Starter Lite Package

Professional Setup ServiceDo you need Dhiraagu Professional Setup Service? ☐ Yes ☐ No

Professional Setup charge (MVR) _____

Add-Ons

Please specify if you require additional concurrent devices or modules.

	Monthly Fee (MVR)	Required Quantity
Concurrent 50 Devices	188/-	
Concurrent 100 Devices	299/-	
Concurrent 500 Devices*	1,199/-	
Event Manager	400/-	
WAAS Module*	999/-	
Advanced WAAS Module*	4,850/-	

* Not available for Starter Lite Package

Hardware & Accessories**GATEWAY****

- ☐ KW GATEWAY (Support upto 800 Device)
- ☐ KW GATEWAY (Support 800+ Device)
- ☐ Own ☐ Buy ☐ 12 Month Installment*

ACCESSORIES

- ☐ KW Printer
- ☐ Own ☐ Buy ☐ 12 Month Installment*

*12 months installment option is subject to a Minimum Commitment Period of one year.
Early termination charges will apply. Please see Terms of Use for DHIRAAGU KobaaWifi for details.

**Not available for Starter Lite Package

I/We would like to:

- ☐ View and download bills via Dhiraagu Online Services - MyAccount
(conveniently view, download, manage accounts and pay your bills instantly by registering at MyAccount at www.dhiraagu.com.mv/myaccount)
- ☐ Subscribe for Email Bill service and receive monthly bills via email. Preferred Email address: _____
- ☐ Change my existing email address that I/We have submitted from: _____ to _____
- ☐ Unsubscribe from E-mail Bill service
- ☐ Subscribe to paper bills (a monthly fee may be charged in future)

Indicate Billing Address if different from Permanent Address

1. House/Building Name: _____

2. Street: _____

3. District: _____

4. Block No.: _____

5. Atoll / Island: _____

I/We have read and accepted the Terms of Use for Dhiraagu Kobaa Wifi
and Dhiraagu General Terms and Conditions related to the service/s requested.

(To be signed by applicant)

Signature _____

For companies, Authorized Signatory (Name and ID Card No.) _____

Date DD MM YY

Note:

1. A valid and non expired ID card for Maldivians and a valid and non expired Passport for non Maldivians is required with applications.
2. Non Maldivians are required to pay a deposit.
3. We may also ask for a deposit if
 - you have not previously held an account with us.
 - you have been a Dhiraagu customer and have not yet established a good payment record with us; or
 - you have previously failed to make a payment to Dhiraagu
4. If this is the first application of a business, it should include a completed Business Customer Information Form (available on Dhiraagu website and Customer Front office).